

huunuu data privacy policy

1. General

1. huunuu Limited (“we” or “us”) take the privacy of your information very seriously. Our Privacy Policy is designed to tell you about our practices regarding the collection, use and disclosure of information that you may provide via our website (www.huunuu.com or www.huunuu.co.uk) or our mobile app (referred to below as the “Website”) or otherwise.
2. By using this Website or purchasing any goods from third party sellers through the Website, you are consenting to the collection, use, and disclosure of that information about you in accordance with, and are agreeing to be bound by, this Privacy Policy.

2. Ways that we collect information

1. We may collect and process the following personal information or data (information that can be uniquely identified with you) about you:
 1. Certain information required to register with the Website or to place an order for goods, including your name, address and date of birth;
 2. Your e-mail address and a password;
 3. Your name, address and phone numbers;
 4. Your friends and family who you connect with through the Website, including anyone that you invite to be a ‘Genie’
 5. Details of financial transactions including transactions carried out through the Website or otherwise (such as payment for goods ordered). This may include information such as your credit card, debit card or bank account details;
 6. A record of any correspondence between you and us;
 7. Your replies to any surveys or questionnaires that we may use for research purposes;
 8. Details of your visits to our Website and the resources that you access;
 9. Information we may require from you when you report a problem with our Website.
2. You do not have to supply any personal information to us but you may not be able to take advantage of all the services we offer without doing so.
3. Information is also gathered without you actively providing it, through the use of various technologies and methods such as Internet Protocol (IP) addresses and cookies. These methods do not collect or store personal information.
4. An IP address is a number assigned to your computer by your Internet Service Provider (ISP), so you can access the Internet. It is generally considered to be non-personally identifiable information, because in most cases an IP address can only be traced back to your ISP or the large company or organisation that provides your internet access (such as your employer if you are at work).

5. We use your IP address to diagnose problems with our server, report aggregate information, and determine the fastest route for your computer to use in connecting to our Website, and to administer and improve the Website.
3. Use of your information
 1. We may use this information to:
 1. facilitate any orders for goods you may place with third party sellers including providing the sellers with your information where necessary
 2. ensure that the content of our Website is presented in the most effective manner for you and preferences;
 3. assist in making general improvements to our Website;
 4. collect payment from you;
 5. administer orders for goods from you;
 6. allow you to participate in features of our Website and other services;
 7. notify you of certain offers and new products (subject to your right to unsubscribe or opt-out);
 8. analyse how users are making use of our Website and for internal marketing and research purposes.
 9. contact you in the event that product or service that you have included in your 'plan' becomes unavailable
 4. Sharing your information
 1. If you purchase any goods from sellers via the Website, credit or debit card payments will be collected by our payment processor.
 2. In order for payments to be processed you may need to provide some necessary details to our payment processor. We will tell you about this at the point we collect that information.
 3. We do not disclose any information you provide via the Website to any third parties other than sellers of goods you have ordered except:
 1. If we are under a duty to disclose or share your personal data in order to comply with any legal obligation (for example, if required to do so by a court order or for the purposes of prevention of fraud or other crime);
 2. in order to enforce any terms of use that apply to any of our Website, or to enforce any other terms and conditions or agreements for our Services that may apply;
 3. where we may transfer your personal information to a third party as part of a restructuring or reorganisation of huunuu Limited, but we will take steps with the aim of ensuring that your privacy rights continue to be protected in such circumstances;
 4. to protect the rights, property, or safety of huunuu Limited, our Website's users, or any other third parties. This includes exchanging information with

other companies and organisations for the purposes of fraud protection and credit risk reduction.

5. to share publicly information about Website use (however only in an aggregated, anonymised format);
 6. to share publicly for our own marketing purposes any draft or final 'plans' that you may create via the Website (including any names that you give to those plans);
 7. to allow other users to share your draft or final 'plans' including any name that you have given to that plan (where you have chosen to make that plan publicly available) via social media;
4. Other than as set out above, we shall not disclose any of your personal information unless you give us permission to do so.

5. Cookies

1. When you visit the Website our web server automatically records your IP address. This IP address is not linked to any of your personal information.
2. We may also gather other non-personal information (from which we cannot identify you) such as the type of your internet browser which we use to provide you with a more effective service.
3. When you visit the Website we may store some information (commonly known as a "cookie") on your computer. Cookies are pieces of information that a Website transfers to your hard drive to store and sometimes track information about you. Cookies are specific to the server that created them and cannot be accessed by other servers, which means that they cannot be used to track your movements around the web. Please see our cookies policy for more information about the cookies we use.

6. Access to and correction of personal information

1. We will take all reasonable steps in accordance with our legal obligations to update or correct personally identifiable information in our possession that you submit via this Website or provide to us by any other method.
2. The Data Protection Act 1998 ("the Act") gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you. If you wish to see details of any personal information that we hold about you please contact us by way of our contact page.
3. We take appropriate steps to protect your personally identifiable information as you transmit your information from your computer to our Website or provide it to us via any other method and to protect such information from loss, misuse, and unauthorised access, disclosure, alteration, or destruction.
4. Where you use passwords, usernames, or other special access features on this Website, you also have a responsibility to take reasonable steps to safeguard them.

7. Other websites

1. This Website contains links and references to other websites. Please be aware that this Privacy Policy does not apply to those websites.
2. We cannot be responsible for the privacy policies and practices of websites that are not operated by us, even if you access them via the Website that is operated by us. We recommend that you check the policy of each website you visit and contact its owner or operator if you have any concerns or questions.
3. In addition, if you came to this Website via a third party website, we cannot be responsible for the privacy policies and practices of the owners or operators of that third party website and recommend that you check the policy of that third party website and contact its owner or operator if you have any concerns or questions.

8. Transferring your information outside of Europe

1. As part of the services offered to you through our Website, the information you provide to us may be transferred to, and stored at, countries outside of the European Union ("EU"). By way of example, this may happen if any of our servers are from time to time located in a country outside of the EU or one of our service providers is located in a country outside of the EU. We may also share information with other equivalent national bodies, which may be located in countries worldwide. These countries may not have similar data protection laws to the UK. If we transfer your information outside of the EU in this way, we will take steps with the aim of ensuring that your privacy rights continue to be protected as outlined in this privacy policy.
2. If you use our Website while you are outside the EU, your information may be transferred outside the EU in order to provide you with those services.
3. By submitting your personal information to us you agree to the transfer, storing or processing of your information outside the EU in the manner described above.

9. Notification of changes to our Privacy Policy

1. We will post details of any changes to our Privacy Policy on the Website to help ensure you are always aware of the information we collect, how we use it, and in what circumstances, if any, we share it with other parties.

10. Contact us

1. If at any time you would like to contact us with your views about our privacy practices, or with any enquiry relating to your personal information, you can do so by way of our contact us page.